

ONLINE STORE TERMS

By using this site, you declare that you are at least the age of majority in your state or province of residence and that you have given us your consent to allow any of your minor dependents to use this site. to adults and the reception of the products must be made by an adult. On the other hand, purchases or transactions made by, or on behalf of, a legal person, such as commercial companies or non-profit entities, are understood to be made by persons with legal or contractual power to make such purchases or transactions.

Productos Alimenticios Melyma S.A.S may verify at any time the information that is provided before the purchase or transaction that is intended to be carried out on, or through, the Website, for which, in the event of any inconsistency in the information, we reserve the right to accept or reject the purchase order or transaction.

You may not use our products for any illegal or unauthorized purpose, nor may you, in the use of the Service, violate any law in your jurisdiction or in Colombia (including, but not limited to copyright laws).

The user must not transmit malware, viruses or any code of a destructive nature.

The breach or violation of any of these Terms, and any other provision contained in these Terms and Conditions, will result in the immediate termination of the Services.

SERVICE ON WEBSITE ONLINE STORE

Through melyma.com we offer the different products and their sub-brands. In order for there to be a valid purchase offer, the completion of the information necessary to make the purchase, both of the user and of the required products, is required. The required information includes: The user's personal data, the selection of the desired products, the way in which the payment will be made, billing data and shipping data.

To proceed with a purchase, the user will enter the page www.melyma.com, and select the products they want to buy.

Continuing with the purchase process, the user will be asked to select the department and the destination city, as well as the payment method and proceed with the payment.

The system will generate a purchase order and will inform the user, through notice on the site and email, that his order was registered in the system with a specific number, with this number, the user will be able to track the status of his order. The system will additionally inform the exact price, including taxes, shipping costs, how the payment was made and the estimated delivery time.

We will validate the data provided and the status of the purchase in the following way in order to proceed with the shipment of the purchased products:

- a). That the aforementioned electronic form has been completed and that it is received and approved by Melyma S.A.S.
- b). That there is availability of the desired product and offered by Melyma S.A.S.
- c). That the payment for 100% of the value of the selected merchandise has been made effective by the user.
- d). That the use and privacy policies of this site have been accepted.
- e). That the department and municipality are covered according to the distribution network of the transport company.

Once these conditions have been fulfilled, the offer will be understood as perfect and accepted, being understood as mandatory for Melyma S.A.S. In the administrator portal of the WordPress platform, the products requested by the client are displayed and the Pre-enlistment and dispatch are carried out through the transport operator. approved purchase orders received on business days before twelve meridians (12M) are managed and delivered to the carrier the same day or the next business day if received on Saturdays, Sundays or holidays. Purchase orders received after this time are processed the following business day.

The access and use of our online store Melyma S.A.S is free of charge.